



THE RECORDS ROOM · CITIZENS WATER OF WESTFIELD

Westfield Water, as reported for 2025.

Citizens Water of Westfield runs three groundwater treatment plants, River Road, Cherry Tree and Greyhound Pass, and buys a portion of its supply from Indianapolis. The 2025 data achieved compliance on every regulated line. The number that runs the household economics is hardness: 360 ppm on average, 22 grains per gallon, peaking at 29.

SOURCE

Groundwater, 3 plants

HARDNESS

360 ppm avg (22 gr/gal)

COMPLIANCE

Achieved, all lines

REPORTED RESULTS, 2025

MEASURE	REPORTED	FEDERAL LIMIT	STANDING
Hardness (Ca, Mg)	360 ppm avg, 470 max	No federal limit	Very hard
Chloramines	2.0 ppm avg	4 ppm MRDL	Within limit
Trihalomethanes (TTHM)	27 ppb max LRAA	80 ppb	Within limit
Haloacetic acids (HAA5)	15 ppb max LRAA	60 ppb	Within limit
Lead, 90th percentile	3.2 ppb (2024 sampling)	15 ppb AL	Within level
Copper, 90th percentile	0.23 ppm (2024 sampling)	1.3 ppm AL	Within level
Iron	0.11 avg, 0.32 max ppm	0.3 ppm aesthetic	One sample over guide
PFAS (PFHxA)	3.2 ppt max	No standard set	Detected, trace

Figures above are transcribed from the official report cited on page two. Federal limits are EPA maximum contaminant levels or action levels where applicable. ppm = parts per million; ppb = parts per billion. Hardness carries no federal limit; it is a comfort and equipment matter, not a safety standard.



WHAT THIS MEANS FOR YOUR HOME

Twenty-two grains, out of the ground.

Westfield's aquifers deliver very hard water, among the stiffest municipal loads in the state. At this level scale is not a possibility, it is a schedule: water heaters, dishwashers and fixtures all pay it. Softening in Hamilton County is standard practice for a reason.

One iron sample nosed past the aesthetic guide.

Iron peaked at 0.32 ppm against a 0.3 ppm secondary standard, an aesthetics matter, not a safety one, and the kind of thing that shows up as staining before it shows up anywhere else. Well-fed systems do this; treatment handles it.

A trace PFAS detection, honestly logged.

PFHxA appeared at up to 3.2 parts per trillion under EPA's monitoring rule, with 28 other compounds tested and zero others found. No standard is exceeded. Households wanting extra margin at the drinking tap have point-of-use options worth discussing calmly.

SOURCES AND STANDING OF THIS DOCUMENT

Primary source: Citizens Energy Group, Westfield 2025 Water Quality Data, PWS IN5229009, and the 2025 Drinking Water Report.

Official reports: info.citizensenergygroup.com/water/quality. Utility questions: 317-924-3311.

This summary was prepared by Jaxons Group for homeowner convenience. The utility's documents govern.

What reaches your own tap is a different question.

The free Jaxons Group Water Test reads hardness, iron, chlorine and TDS at your kitchen sink in about twenty minutes. By appointment, no charge, and the numbers stay with you.

Reserve at jaxonsgroup.com/free-water-test

Concerns about anything in this report? Call 555-555-5555 or write appointments@jaxonsgroup.com.