



THE RECORDS ROOM · CITIZENS ENERGY GROUP

Morgan County Water, as reported for 2025.

Citizens Energy Group’s Morgan County system reported a quiet 2025: compliance achieved on every line, disinfection byproducts far below limits, and lead at a tenth of the action level in the most recent tap sampling. The mineral story is the same one Central Indiana always tells, with system-wide hardness averaging 317 ppm across the Citizens supply.

UTILITY

Citizens Energy Group

COMPLIANCE

Achieved, all lines

TTHM

11 ppb, limit 80

REPORTED RESULTS, 2025

MEASURE	REPORTED	FEDERAL LIMIT	STANDING
Hardness, system-wide	148 to 460 ppm range	No federal limit	Hard to very hard
Chloramines	1.5 ppm avg	4 ppm MRDL	Within limit
Trihalomethanes (TTHM)	11 ppb	80 ppb	Within limit
Haloacetic acids (HAA5)	1.8 ppb	60 ppb	Within limit
Lead, 90th percentile	1.1 ppb (2024 sampling)	15 ppb AL	Within level
Copper, 90th percentile	0.13 ppm (2024 sampling)	1.3 ppm AL	Within level
E. coli	Not detected	TT standard	Within standard

Figures above are transcribed from the official report cited on page two. Federal limits are EPA maximum contaminant levels or action levels where applicable. ppm = parts per million; ppb = parts per billion. Hardness carries no federal limit; it is a comfort and equipment matter, not a safety standard.



WHAT THIS MEANS FOR YOUR HOME

A small system with clean paperwork.

Byproducts in the single digits and lead a tenth of the action level make this one of the quieter reports in the Citizens family. The county's water question is the mineral one, not the safety one.

Hardness does not respect county lines.

Morgan County homes sit on the same Central Indiana geology that pushes the Citizens system's hardness range up to 460 ppm. Glassware, water heaters and softener sizing all answer to the number at your own tap, which is measured, free, in about twenty minutes.

Read the original once a year.

Citizens publishes its full report every spring and answers questions at 317-924-3311. Ten minutes with it, or with this summary, is all the homework the water asks of you.

SOURCES AND STANDING OF THIS DOCUMENT

Primary source: Citizens Energy Group, 2025 Drinking Water Report and Indianapolis & Morgan County 2025 Water Quality Data, PWS IN5255019.

Official reports: info.citizensenergygroup.com/water/quality. Utility questions: 317-924-3311.

This summary was prepared by Jaxons Group for homeowner convenience. The utility's documents govern.

What reaches your own tap is a different question.

The free Jaxons Group Water Test reads hardness, iron, chlorine and TDS at your kitchen sink in about twenty minutes. By appointment, no charge, and the numbers stay with you.

Reserve at jaxongroup.com/free-water-test

Concerns about anything in this report? Call 555-555-5555 or write appointments@jaxongroup.com.